

Meet Gemma

Learning and Development Manager,
Hilton Nursing Partners



What is a learning and development manager in social care?

A learning and development manager in social care is responsible for designing and delivering training and development programs for staff. They work to ensure that staff have the skills and knowledge needed to provide high-quality care and support to service users. This role involves identifying training needs, creating learning materials, and evaluating the effectiveness of training. They also provide ongoing support and guidance to staff, helping them to develop their careers and improve their performance. Key responsibilities include:

- Identifying training needs and gaps in knowledge and skills.
- Designing and delivering training programs, including workshops, seminars, and e-learning modules.
- Evaluating the effectiveness of training and making improvements.
- Providing ongoing support and guidance to staff.
- Working with other departments to ensure training is integrated into the organization's culture and values.

How did she get here?

She was born in a small town in the north of England. She studied at a local school and then went to university to study for a degree in social work. She worked for the NHS for several years.

She then moved to London and worked for a charity for a few years.

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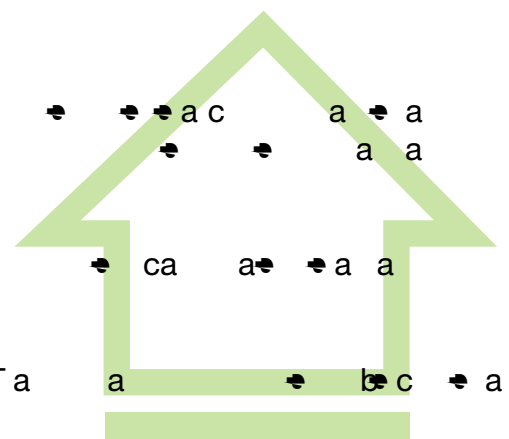
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Where can it take her?

She could work for a charity, a local authority, or a private care provider. She could also work for a charity, a local authority, or a private care provider.

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What would she say to others interested in a career in care?

It's a rewarding and challenging career. It's a rewarding and challenging career. It's a rewarding and challenging career.

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We know that ultimately the support we give to the staff will impact on the experiences of the patients.